

PhonePlus Instructions 使用指南:

- 1 To register for PhonePlus service**
 - Call 66229761 / 68289375
 - Select 1 for English, 2 for Chinese
 - Key in PIN number # and system will acknowledge
- 2 Making calls using the registered phone**
- 2,1 To use Direct Dial service**
 - Call 66229763 / 68289377
 - Enter destination no. #
 - Wait for connection
- 2,2 To use Callback service**
 - Call 66229762 / 68289376
 - Wait for the system to callback
 - Answer > Enter destination number #
 - Wait for connection
- 2,3 Web Management**
 - Please logon @ www.scplus.com.sg for access to call details, trigger callback, web SMS, top up and check balance
- 3 To Top up PhonePlus**
- 3,1 From AXS Kiosk using ATM/Credit Card**
 Select Bill Payment - FutureTel - SV Card - Top up PhonePlus
- 3,2 Via eNETs - Go to Purchase page - Select Top Up PS**
- 3,3 Purchase another PhonePlus Card or SoftPIN and repeat step 1**
- 3,4 Through SCPlus EC/PC - Select Top Up PhonePlus**
- 3,5 Through Electronic Form - Top up with EC/PC or Purchase of SoftPIN**
- 3,6 From ATM/Inter-bank transfer to**
 FutureTel Pte Ltd - DBS Current A/C No. 017-900217-6
 (please call our customer service hotline at 64919191 after transfer)

- 1 注册 PhonePlus 服务**
 - 拨打 66229761 / 68289375
 - 选择 1. 英语 2. 华语
 - 输入密码跟 # 字键
- 2 拨打电话至目的地号码**
- 2,1 PhonePlus 直拨服务**
 - 拨打 66229763 / 68289377
 - 输入国家代号 + 目的地号码跟 + #
 - 等候接线
- 2,2 PhonePlus 回拨服务**
 - 拨打 66229762 / 68289376
 - 等候回拨
 - 接听并输入国家代号 + 目的地号码 + #
 - 等候接线
- 2,4 网站管理**
 - 请上网查询通话记录, 发网上简讯和回拨, 添值, 和查询储值
- 3 如何添值**
- 3,1 在AXS付款亭用ATM/信用卡**
 - 按付款 Bill Payment - FutureTel - SV Card - Top up PhonePlus
- 3,2 eNets上网址www.scplus.com.sg-Purchase-Select Top Up PS**
- 3,3 购买新的 PhonePlus卡或密码来添加卡值 - 重复步骤1.**
- 3,4 使用 SCPlus EC或PC - 选择 Top Up PhonePlus**
- 3,5 使用 Electronic Form - 用EC或PC添值或购买SoftPIN**
- 3,6 使用ATM转账到**
 FutureTel Pte Ltd - DBS来往户口号码: 017-900217-6
 (请在转账后, 通知我们的顾客服务员 64919191)



Gateway Numbers:

Register 注册: 66229761 / 68289375
 CallBack 回拨: 66229762 / 68289376
 Direct Dial 直拨: 66229763 / 68289377

Service provided by Futuretel Pte Ltd
 www.scplus.com.sg
 Customer Service: 64919191



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 - 输入国家代号 + 目的地号码跟 + #
 - 等候接线
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 - 拨打 66229762 / 68289376
 - 等候回拨
 - 接听并输入国家代号 + 目的地号码 + #
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